



|                       |   |     |               |
|-----------------------|---|-----|---------------|
| Country:              | T&Cs apply to Tri Rental - all auto airport and city rentals  |     |               |
| Currency:             | 20 %  | ALL | Included: yes |
| Tax:                  |   |     |               |
| Season:               | Feb till 2025 - until further notice (T&C's are subject to change any time) Vouchers with former T&C will be accepted |     |               |
| Mileage:              | 0 hrs   |     |               |
| Advance booking time: | 0 hrs   |     |               |

| ITEMS                         | CHARGES                      | Incl. in rates Yes/No | Amount | Per Unit / per day | Specifications  | Remarks |
|-------------------------------|------------------------------|-----------------------|--------|--------------------|---|---------|
| Mandatory Surcharges          | Airport Surcharge            | yes                   | -      | -                  | -   | -       |
|                               | Road Tax/City Toll           | yes                   | -      | -                  | -   | -       |
|                               | Environmental Charge         | yes                   | -      | -                  | -   | -       |
| DRIVER & LICENCE Requirements | Reservation                  | yes                   | -      | -                  | In order to pick the car up, the main driver will need a <b>passport and national ID card, a driving license, and a credit card.</b> All drivers must be at least <b>21 years old.</b>  |         |
|                               | Min. Driver Age              | no                    | -      | -                  | All drivers must be at least <b>21 years old</b> at the time of a pick-up   |         |
|                               | Max. Driver Age              | no                    | -      | -                  | There is no maximum age as long as you have a valid driving license   |         |
|                               | Driving licence              | yes                   | -      | -                  | All drivers must have their valid driving license issued a minimum of one year before the rental date. A driving license, accompanied by other valid ID documents must be presented at the pick-up time. An <b>International driving license is additionally required in accordance with Moroccan law.</b> ATTENTION: international driving license is valid only if presented together with your original one.<br>An international driving license is required for drivers from non latin alphabet.      |         |
|                               | Methods of payment           | yes                   | -      | -                  | Credit cards (VISA Card, Master Card) are accepted. <b>Debit cards and cash payments are not allowed.</b> The validity of the credit/debit card may not be less than <b>6 months</b> from the end of the rental period. We will not accept prepaid, recharge, commercial cards or virtual credit cards. The name on the card and the 16 digits should be complete, shortcuts are not accepted. The <b>debit card or different credit card are accepted if the customer buys the SCOW/FULL PROTECTION.</b> |         |
| Deposit                       | Passport or national ID card | yes                   | -      | -                  | A passport (or ID for EU/Schengen citizens) will be required for identification purposes.   |         |
|                               | Security Deposit             | no                    | -      | per unit           | The card will be used in order to block the deposit and must have enough available funds to cover a refundable deposit amount (which will be blocked on the card for a maximum of 30 days after returning the vehicle) of 6 EUR will be applied to release the deposit in 4 days.<br>The bank issuing the card, not a rental company is responsible for releasing funds blocked under pre-authorization in the case of a trip abroad, the deposit may be doubled.   |         |

| ITEMS                                 | CHARGES  | Incl. in rates Yes/No | Amount   | Per Unit / per day | Specifications  | Remarks  |
|---------------------------------------|--|-----------------------|--|--------------------|---|--|
| Compulsory Insurance                  | CDW (Collision Damage Waiver)  | yes                   | -  | -                  | Damage waiver insurance covers damages caused by an accident, where your responsibility is limited to the amount of the excess and will depend on the group of the vehicle booked. The excess amount is between <b>EUR 1600 and EUR 7000.</b> The excess amount will be charged in case of damage.  | if, at the customer's wish, the expertise with an analysis of the value of the damages to the vehicle has to be provided - it is an extra cost of 140 EUR, to be paid by the customer.   |
|                                       | TW (Theft Waiver)  | yes                   | -  | -                  | This insurance covers theft risk, where your responsibility is limited to the amount of the excess. The excess amount is between <b>EUR 1600 and EUR 7000.</b>  | * Important:<br>- the insurance covers become invalid when it turns out that:<br>- the person who drives the vehicle is not the main driver or an additional driver (registered in the rental office).<br>- he/she is not authorized to drive the vehicle,<br>- the person drives the vehicle under the influence of alcohol/drugs or intoxicated,<br>- the person driving intentionally causes damage,<br>- the car drives off-road,<br>- the person drives the vehicle carelessly or fails to comply with traffic regulations. |
| Road Assistance                       | Personal Accident Insurance (PAI) - Deposit-Excess Reduction (RED)   | no                    | EUR 14, 60 or 50,-                                   | per day            | Available at the counter. To reduce the deposit and your responsibility is limited to the excess amount, which is between EUR 1600 and EUR 7000. Roadside Assistance Package covers any roadside assistance for fuel service  |  |
|                                       | Road assistance in a situation of a breakdown and complete immobilization of the vehicle                           | yes                   | -  | -                  | dead battery, key lockout, lost key replacement/delivery, tire change service up to 50km  |  |
| Full Protection/ Full Protection Plus | SCDW (Super Collision Damage Waiver), tires & windshield with reduced excess deductible. Full Protection Plus-SCDW | no                    | Depending on the vehicle class. Offer in the office. | per day            | Excess amount depends on car group and varies between EUR 1600,00, and EUR 7000,00. Excess will be charged per incident. Super-CDW never covers damage to tyres, glass, exterior mirrors, underside, interior, roof, engine, damage to the locks and loss of vehicle keys.<br>SuperCDW reduced liability to lowered EXCESS (see fleet sheet)<br>Administration fee for traffic fines is EUR 50,- for damages and lost leaves, it is EUR 100,-<br>If the car repair takes more than 4 days, an additional immobilization fee of EUR 25,- /day may apply. The type of insurance entirely cancels your damage responsibility. You can purchase this insurance while picking up the car. The Debit Card (Visa, Mastercard) is accepted when the customer purchases SCDW coverage. The deposit for mini/economy is reduced to 400EUR for compact intermediates to 600EUR and 3000 EUR for vans and luxury on Credit Card and debit card. |  |
| Liability Insurance to third party    | Insurance Policy Limit For Bodily Injury For Property Damage   | yes                   | -  | -                  | Maximum Amount: Eur 500,000,-<br>Maximum Amount: Eur 1,000,000,-  |  |

| ITEMS                 | CHARGES  | Incl. in rates Yes/No | Amount               | Per Unit / per day | Specifications  | Free Safe/On Request                       |
|-----------------------|--|-----------------------|----------------------|--------------------|---|--|
| Driver                | Young Driver Fee   | no                    | 10 Eur               | per day            | Must be applied to all drivers aged 21-26 years old. Maximum in 15 days   | free sale                                  |
|                       | Additional Driver Fee  | no                    | 10 Eur               | per day            | In case of more than 1 person is authorized to drive the rented vehicle, an additional charge of EUR 10 for each additional driver per day will be charged. Age and driving license validity criteria apply to all additional drivers. Maximum in 15 days |  |
| Delivery & Collection | Senior Driver Fee  | no                    | 10 eur               | per day            | Must be applied to all drivers aged 70 years old  |  |
|                       | Home Pick-Up   | no                    | 50 Eur               | per pick-up        | Only in the city of vehicle pickup  | on request address and customer's phone nu |
| Out of Hours Fee      | Home Drop-off  | no                    | 50 Eur               | per drop-off       | Only in the city of vehicle pickup  | on request                                 |
|                       | Out of Hours Fee   | no                    | 50 Eur               | per transaction    | The charge is applied when the customer is picking up or dropping the car out of the regular hours.   | on request                                 |
| Special Equipment     | Baby Seats (under 9 kg weight)   | no                    | 6 Eur                | per day            | Maximum in 15 days  | on request Limited availability            |
|                       | Toddler Seats (9-36 kg weight)   | no                    | 7 Eur                | per day            | Maximum in 15 days  | on request Limited availability            |
|                       | Infant Seats (over 36 kg weight)   | no                    | 7 Eur                | per day            | Maximum in 15 days  | on request Limited availability            |
|                       | Child Booster Seats  | no                    | 6 Eur                | per day            | Maximum in 15 days  | on request Limited availability            |
|                       | Navigation Systems (GPS)   | no                    | 10 Eur               | per day            | Maximum in 15 days  | on request Limited availability            |
| Priority booking      | Wifi   | no                    | 10 Eur               | per day            | Maximum in 15 days  | on request Limited availability            |
|                       | roof rack  | no                    | 10 eur               | per day            | Maximum in 15 days  | on request Limited availability            |
| Erry                  | Cut your queue time - for a quick pick-up, take the Fast Track to the Selected Counter | no                    | 15 Eur               | per rental         | Reduce your rental wait time by purchasing priority queuing. To purchase on the website and at the airport office   | free sale                                  |
|                       | Erry   | no                    | -                    | -                  | not available   | free sale                                  |
| Upgrade               | Upgrade  | no                    | from 8 Eur to 30 Eur | per day            | Depends on category   | free sale                                  |
|                       | Driving Restrictions   | no                    | 300 Eur              | per rental         | National one way rentals up to 300 Eur one way fee.   | free sale                                  |
| & One Ways            | National One Way from Airport or City location   | no                    | -                    | -                  | not available   | on request                                 |
|                       | International One Way  | no                    | -                    | -                  | not available   | free sale                                  |
|                       | Cross Border Driving Restrictions  | no                    | -                    | -                  | not available   | free sale                                  |

| ITEMS  | CHARGES   | Incl. in rates Yes/No | Amount                    | Per Unit / per day | Specifications   | Remarks |
|--|---|-----------------------|---------------------------|--------------------|--|---------|
| Extra cleaning - upholstery-removal of sticker   | Car upholstery laundrying   | no                    | 150 Eur                   | per rental         | If the vehicle is returned exceptionally dirty and requires special cleaning extra charges will apply. This charge is variable based on the condition of the vehicle. If the blue sky autoSticker is removed a fee of Eur 50,-                   |         |
| Extra cleaning Soft                              | Extra cleaning fee for dirty vehicles   | no                    | 50 Eur                    | per rental         | There is an additional fee for washups / cleanings for dirty vehicles (inside and outside). Especially checked and required in winter.   |         |
| Delivery of driver's data to authorities         | Delivery of driver's personal data in case of a request from Moroccan authorities         | no                    | 50 Eur                    | per case           | Police, Road Transportation Inspection, and Municipal Police requests are usually linked to the speed camera photos or cars parked in no-parking zones. Also court issues.   |         |
| Delivery of driver's data to foreign authorities | Delivery of driver's personal data in case of request from foreign authorities            | no                    | 100 Eur                   | per case           | Police, Road Transportation Inspection, and Municipal Police requests are usually linked to the speed camera photos or cars parked in no-parking zones. Also court issues.   |         |
| Mandate re-invoicing                             | Handling the mandate in the absence of notification to the relevant institutions          | no                    | 50 Eur + cost of fine     | per case           |  |         |
| Parking in the wrong parking lot                 | Parking in the wrong parking lot  | no                    | 100 Eur + cost of parking | per case           |  |         |
| Lost parking ticket                              | In case, when the customer has lost a ticket or taken it with him, while leaving the car. | no                    | 15 Eur                    | per case           |  |         |
| Grace Period                                     | Grace Period for car rental pick-up   | no                    | -                         | per hour           | There is a 59-minute grace period for daily rentals. More than 59 minutes from the pick-up, the reservation may be canceled by the rental company.   |         |
| Grace Period                                     | Grace Period for car rental drop-off  | no                    | for each started day      | per hour           | There is a 59-minute grace period for daily rentals. If the vehicle is returned within 59 minutes of the time it was rented penalty fee of EUR 40 Eur will be charged and on a subsequent day additional charge for an additional day of rental. |         |
| Refueling  | Tank Conditions (full/full)   | no                    | 2 Eur +20 EUR service     | per liter          | Any quantity of missing fuel will be refilled and invoiced to the customer at the cost of approximately Eur 4,- per liter (There is no separate refueling service charge).   |         |
| Charge electric cars                             | Tank Conditions (full/full)   | no                    | 2 Eur                     | per kW             | Any quantity of missing fuel will be refilled and invoiced to the customer at the cost of approximately Eur 2,- per kW (There is no separate refueling service charge).  |         |
| Unauthorized Crossing of borders                 | Unauthorized Crossing of Moroccan borders,  | no                    | 900 Eur                   | per rental         | Unauthorized (in advance) driving abroad or to countries is not allowed. In case of accident or service repairs, additional costs may appear.  |         |
| deposit cancellation                             | release of deposit  | no                    | 6 EUR                     | per deposit        | Release of deposit can take up to 30 days. A credit car charge will apply for release of deposit of 6 Eur  |         |
| damage   | damage administration fee   | no                    | 100 EUR                   | per unit           | In case of damage done to the rented car   |         |
| lost items                                       | lost items fee  | no                    | 100 eur                   | per unit           | In case one of the papers is lost or accessories of the car, the fee charged may vary in the lost items cost more than 100 eur   |         |
| immobilisation fee                               | immobilisation  | no                    | 150 eur                   | per unit           | In case, the car after a damage requires a stay in the garage/repair for longer than 4 days  |         |

These Terms and Conditions are dated 18.07.25  
and signed by the supplier BOHY WABEN, Director

|                                      |                               |                  |
|--------------------------------------|-------------------------------|------------------|
| Important contacts                   | E-mail address                | Telephone number |
| Change of reservations, extensions   | rent.morocco@flextogo.com     | 212 663 540 502  |
| Complaints reports                   | customer.morocco@flextogo.com | 212 663 540 502  |
| Issues related to vehicle breakdowns | service.morocco@flextogo.com  | 212 663 540 502  |