



Country:	(T&Cs apply to Tia Rental all auto airport and city rentals)		
Currency:	20 %	ALL	Included: yes
Tax:	20 %		
Season:	Feb 1st 2025 - until further notice (T&C's are subject to change any time) Vouchers with former T&C's will be accepted		
Mileage:	unlimited		
Advance booking time:	0 hrs		

CONDITION OF RENTALS IN MOROCCO						
ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specification	Remarks
Mandatory Surcharges	Airport Surcharge	yes	-	-	-	-
	Road Tax/City Toll	yes	-	-	-	-
	Environmental Charge	yes	-	-	-	-
DRIVER & LICENCE Requirements	Reservation	yes	-	-	In order to pick the car up, the main driver will need a passport and national ID card, a driving license, and a credit card . All drivers must be at least 21 years old .	
	Min. Driver Age	no	-	-	All drivers must be at least 21 years old at the time of a pick-up.	
	Max. Driver Age	no	-	-	There is no maximum age as long as you have a valid driving license.	
	Driving licence	yes	-	-	All drivers must have their valid driving license issued a minimum of one year before the rental date. A driving license, accompanied by other valid ID documents must be presented at the pick-up time. An international driving license is additionally required in accordance with Moroccan law . ATTENTION: international driving license is valid only if presented together with your original one. An international driving license is required for drivers from non latin alphabet. UK driving license is accepted.	
	Methods of payment	yes	-	-	Credit cards (VISA Card, Master Card) are accepted. Debit cards and cash payments are not allowed. The validity of the credit/debit card may not be less than 6 months from the end of the rental period . We will not accept prepaid, recharge, commercial cards or virtual credit cards. The name on the card and the 16 digits should be complete, shortcuts are not accepted. The debit card or different credit card are excepted if the customer buys the SCDW(FULL PROTECTION).	
Deposit	Security Deposit	no	-	per unit	The card will be used in order to block the deposit and must have enough available funds to cover a refundable deposit amount (which will be blocked on the card for a maximum of 30 days after returning the vehicle) a credit card fee of 6 EUR will be applied to release the deposit in 4 days. The bank issuing the card, not a rental company is responsible for releasing funds blocked under pre-authorization. In the case of a trip abroad, the deposit may be doubled.	

PROTECTIONS AND COVERS						
ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specification	Remarks
Compulsory Insurance	CDW (Collision Damage Waiver)	yes	-	-	Damage waiver insurance covers damages caused by an accident, where your responsibility is limited to the amount of the excess and will depend on the group of the vehicle booked. The excess amount is between EUR 1600 and EUR 7000 . The excess amount will be charged in case of damage.	If, at the customer's wish, the expertise with an analysis of the value of the damages to the vehicle has to be provided - it is an extra cost of 140 EUR,- to be paid by the
	Personal Accident Insurance (PAI) +Deposit-Excess Reduction (RED)	no	Eur 14,-to Eur 50,-	-	This insurance covers theft risk, where your responsibility is limited to the amount of the excess. The excess amount is between: EUR 1600 and EUR 7000 . Available at the counter / To reduce the deposit	* Important: All insurance covers become invalid when it turns out that: -the person who drives the vehicle is not the main driver or an additional driver (registered in the rental office), -he/she is not authorized to drive the vehicle, -the person drives the vehicle under the influence of alcohol/drugs or intoxicated, -the person driving intentionally causes damage, -the car drives off-road, -the person drives the vehicle carelessly or fails to comply with traffic regulations. The covers do not apply to damage, loss, or compensation: keys and all costs associated with the delivery of keys and opening the vehicle, fees for cleaning or
Road Assistance	Road assistance in a situation of a breakdown and complete immobilization of the vehicle	yes	-	-	and your responsibility is limited to the excess amount, which is between EUR 1600 and EUR 7000. Roadside Assistance Package covers any roadside assistance for fuel service, dead battery, key lockout, lost key replacement, delivery, tyre change service up to 50km	
Full Protection/ Full Protection Plus	SCDW (Super Collision Damage Waiver), tires & windshield with reduced excess deductible, Full Protection Plus-SCDW	no	Depending on the vehicle class. Offer in the office.	per day	Excess amount depends on car group and varies between EUR 1600,00,- and Eur 7000,00,-. Excess will be charged per incident. Super-CDW never covers damage to tyres, glass, exterior mirrors, underside, interior, roof, engine, damage to the locks and loss of vehicle keys. Administration fee for traffic fines is EUR 50,- for damages and lost items - it is EUR 100,- SuperCDW reduced liability to lowest EXCESS (see fleet sheet) (If the car repair takes more than 4 days, an additional immobilization fee of Eur 25,- /day may apply) This type of insurance entirely cancels your damage responsibility*. You can purchase this insurance while picking up the car. The Debit Card (Visa, Mastercard) is excepted when the customer purchase SCDW coverage. The deposit for: minieconomy is reduced to 400EUR for compact intermediate to 600EUR and 3000 EUR for vans and luxury on Credit Card and debit card.	
Liability Insurance to third party	Insurance Policy Limit For Bodily Injury	yes	-	-	Maximum Amount: Eur 50.00000,-	
	For Property Damage	yes	-	-	Maximum Amount: Eur 1.000.000,-	

ADDITIONAL EQUIPMENT AND SERVICES						
ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Free Sale/On Request
Driver	Young Driver Fee	no	10 Eur	per day	Must be applied to all drivers aged 21-26 years old Maximum in 15 days	free sale
	Additional Driver Fee	no	10 Eur	per day	In case of more than 1 person is authorized to drive the rented vehicle, an additional charge of EUR 10 for each additional driver per day will be charged. Age and driving license validity criteria apply to all additional drivers. Maximum in 15 days	
	Senior Driver Fee	no	10 eur	per day	Must be applied to all drivers aged 70 years old.	
Delivery & Collection	Hotel Pick-Up	no	50 Eur	per pick-up	Only in the city of vehicle pickup.	on request
	Hotel Drop-off	no	50 Eur	per drop-off	Only in the city of vehicle pickup.	on request
Out of Hours Fee	Out of Hours Fee	no	50 Eur	per transaction	The charge is applied when the customer is picking up or dropping the car out of the regular hours.	on request
	Baby Seats (under 9 kg weight)	no	8 Eur	per day	Maximum in 15 days	on request
Special Equipment	Toddler Seats (9-36 kg weight)	no	7 Eur	per day	Maximum in 15 days	on request
	Infant Seats (over 36 kg weight)	no	7 Eur	per day	Maximum in 15 days	on request
	Child Booster Seats	no	6 Eur	per day	Maximum in 15 days	on request
	Navigation System (GPS)	no	10 Eur	per day	Maximum in 15 days	on request
	WiFi	no	10 eur	per day	Maximum in 15 days	on request
Priority booking	Cut your queue time - for a quick pick-up, take the Fast Track to the Selected Counter	no	15 Eur	per rental	Reduce your rental wait time by purchasing priority queuing. To purchase on the website and at the airport office	free sale
Ferry	Ferry	no	-	-	not available	free sale
Upgrade	Upgrade	no	from 8 Eur to 30 Eur	per day	Depending on category	free sale
Driving Restrictions & One Ways	National One Way from Airport or City location	no	300 Eur	per rental	National one way rentals up to 300 Eur one way fee.	free sale
	International One Way	no	-	-	not available	on request
	Cross Border Driving Restrictions	no	-	-	not available	free sale

ADDITIONAL CHARGES AND ADMINISTRATION FEES						
ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Remarks
Extra cleaning - upholstery-remove of sticker	Car upholstery laundrying	no	150 Eur	per rental	If the vehicle is returned exceptionally dirty and requires special cleaning extra charges will apply. This charge is variable based on the condition of the vehicle. If the blue sky autoSticker is removed a fee of Eur 50,-	
Extra cleaning Soft	Extra cleaning fee for dirty vehicles	no	50 Eur	per rental	There is an additional fee for washing/ cleaning for dirty vehicles (inside and outside). Especially checked and required in winter.	
Delivery of driver's data to authorities	Delivery of driver's personal data in case of a request from Moroccan authorities	no	50 Eur	per case	Police, Road Transportation Inspection, and Municipal Police requests are usually linked to the speed camera photos or cars parked in no-parking zones. Also court issues.	
Delivery of driver's data to foreign authorities	Delivery of driver's personal data in case of request from foreign authorities	no	100 Eur	per case	Police, Road Transportation Inspection, and Municipal Police requests are usually linked to the speed camera photos or cars parked in no-parking zones. Also court issues.	
Mandate re-invoicing	Handling the mandate in the absence of notification to the relevant institutions	no	50 Eur + cost of fine	per case	-	
Parking in the wrong parking lot	Parking in the wrong parking lot	no	100 Eur + cost of parking	per case	-	
Lost parking ticket	In case, when the customer has lost a ticket or taken it with him, while leaving the car.	no	15 Eur	per case	-	
Grace Period	Grace Period for car rental pick-up	no	-	per hour	There is a 59-minute grace period for daily rentals. More than 59 minutes from the pick-up, the reservation may be canceled by the rental company.	
Grace Period	Grace Period for car rental drop-off	no	for each started day	per hour	There is a 59-minute grace period for daily rentals. If the vehicle is returned within 59 minutes of the time it was rented penalty fee of EUR 40 Eur will be charged and on a subsequent day additional charge for an additional day of rental.	

Refueling	Tank Conditions (full/full)	no	2 Eur +20 EUR service	per liter	Any quantity of missing fuel will be refilled and invoiced to the customer at the cost of approximately Eur 4.- per liter (There is no separate refueling service charge).	-
Charge electric cars	Tank Conditions (full/full)	no	2 Eur	per KW	Any quantity of missing fuel will be refilled and invoiced to the customer at the cost of approximately Eur 2.- per KW (There is no separate refueling service charge).	
Unauthorized Crossing of borders	Unauthorized Crossing of Moroccan borders,	no	900 Eur	per rental	Unauthorized (in advance) driving abroad or to countries is not allowed. In case of accident or service repairs, additional costs may appear.	
deposit cancellation	release of deposit	no	6 EUR	per deposit	Release of deposit can take up to 30 days. A credit car charge will apply for release of deposit of 6 Eur	
damage	damage administration fee	no	100 EUR	per unit	in case of damage done to the rented car	
lost items	lost item fee	no	100 eur	per unit	in case one of the papers is lost or accessories of the car, the fee charged may vary in the lost items cost more than 100 eur	
Immobilisation fee	immobilisation	no	150 eur	per unit	in case the car after a damage require a stay in the garage repair for longer than 4 days	

These Terms and Conditions are dated

18.01.2025

and signed by the supplier

.....sohi lahcen President